

Terms & Conditions For Capitaland Staff Discount

1. Eligible Capitaland employees are entitled to 10% off the total food and beverage bill at Level Up during the promotional period.
2. The promotion is valid only upon presentation of a valid Capitaland employee identification card or other proof of employment acceptable to Level Up at the time of ordering.
3. The discount is valid for dine-in purchases only unless otherwise specified by Level Up.
4. The discount is applicable only to regular-priced food and beverage items and excludes promotional items, set menus, happy hour specials, event packages, vouchers, gift cards, merchandise, service charge, GST, and any other items as determined by Level Up.
5. The promotion cannot be used in conjunction with any other discounts, promotions, vouchers, loyalty programmes, privileges, or offers unless expressly stated by Level Up.
6. Only one discount or promotional offer may be applied per bill.
7. The discount has no cash value, is non-transferable, and cannot be exchanged for cash, credit, or any other benefit.
8. Level Up reserves the right to verify eligibility and refuse the discount where satisfactory proof of employment is not provided.
9. Level Up reserves the right to amend, vary, suspend, extend, or terminate this promotion, or amend these Terms & Conditions, at any time and at its sole discretion, without prior notice or liability.
10. Level Up reserves the right to refuse, cancel, or invalidate the promotion in cases of suspected fraud, misuse, abuse, or any breach of these Terms & Conditions.
11. Participation in this promotion constitutes acceptance of these Terms & Conditions.

Terms & Conditions For Capitaland Tenant Exclusive

1. This promotion is exclusive to tenants of Capitaland properties.
2. Valid proof of tenant identification (e.g. staff pass, name card, etc) must be produced if requested.
3. Advance reservation is required to participate in this promotion. Walk-ins without a prior reservation will not be entitled to the promotion.
4. This promotion is valid only for the reservation date and time confirmed at the point of booking. Reservations are subject to availability.
5. Promotional items/offers are non-exchangeable and non-transferable for cash, other items, or alternative menu selections, in part or in full.
6. This promotion cannot be combined with other ongoing promotions, discounts, vouchers, or offers unless otherwise stated.
7. Level Up reserves the right to amend, modify, or vary these terms and conditions at any time without prior notice.
8. Level Up reserves the right to withdraw, suspend, or terminate this promotion at any time without prior notice or liability.
9. Level Up's decision on all matters relating to this promotion is final.
10. By participating in this promotion, guests are deemed to have read, understood, and agreed to these terms and conditions.